

主旨: FW: Why GPX file can't import to the website

<Answer>

About your questions, we think the problem should be the GPX format version wasn't compatible on this bike website.

Currently, our ezTour software export the GPX_V1.1 version of format.

But we don't know this website how to define or design its GPX format sentence.

Therefore it would get chance you can import success with GPX in some of software or website.

How ever, it still could works appropriate with other application software or website because they had different GPX format definition. And if we try to modify compatible with this kind of different GPX format, it maybe works later, but also get chance to become it couldn't work success with original success of software or website.

So that's why we can't guarantee our GPX file can support all of application software and it isn't easily to figure out.

Because they had defined their own GPX format sentence.

Sorry to make you inconvenience.

<Question>

Seems that exporting data from GP245 to .gpx file, generates some header error or something.

One of our customer reported me this issue today,

When he try to upload gpx file to some bike portal where users are exchanging gpx files, (<<http://www.bikebrother.pl>> www.bikebrother.pl) he got some error that says:

"GPX file error. Main level data is incorrect. Line 1, item 1."

He also said that when he was using other brand outdoor logger, there was no such issue with uploading files.